



Frøy

- 24 years working for the Norwegian Government
- Ministry of Foreign Affairs, Directorate of Immigration, Norwegian ID Centre, National Police Directorate, Norway
- Technology, innovation, identity, immigration, passports, citizenships, anti-fraud, anti-human trafficking, Schengen co-operation, consular affairs, media, management, project management...
- System development, projects to improve quality, security and efficiency
- Biometrics 12 years
- Forensic Facial Examiner 5 years
- Now: Biometrics at the ID Section, Team Leader Identity Strategy, EUIS Programme





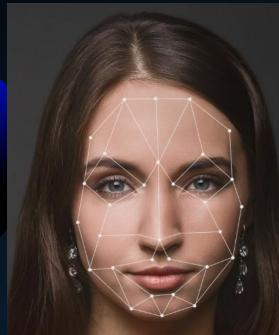


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- -The content of this presentation represents the views of the author only and is her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.



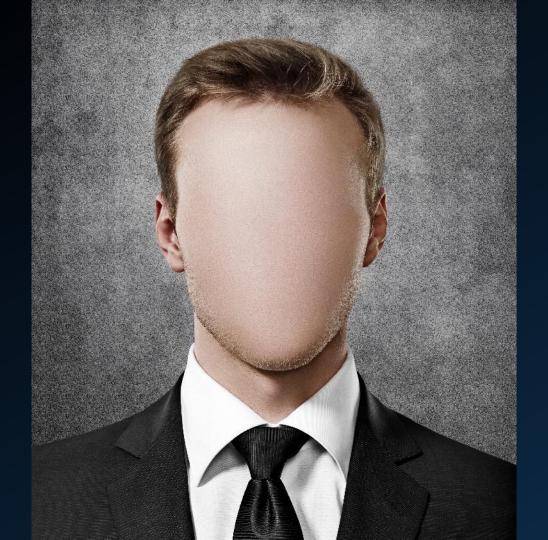
One person – One Identity – In Norway













Biometrics - ISO/IEC 2382-37

"<u>automated</u> recognition of individuals based on their biological and behavioural characteristics"

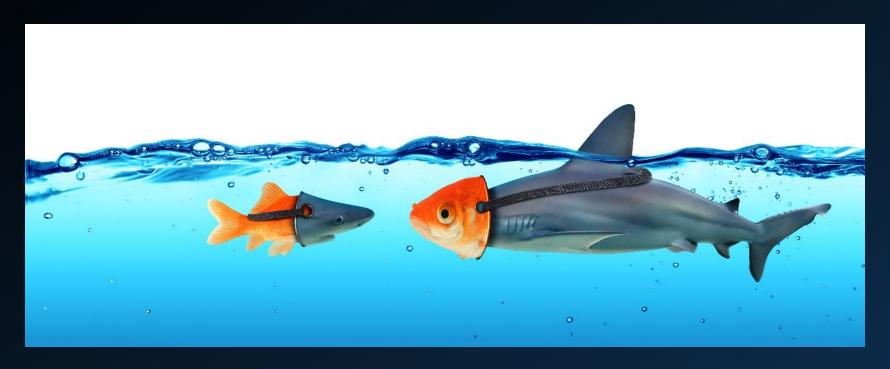
- I.e. a process carried out by <u>machines</u>
- Biometric comparison

- Facial image, fingerprints, iris image, etc.
 are <u>not biometrics</u>, but biometric data*
 - Manual comparison of faces, fingerprints, etc.

^{*} GDPR

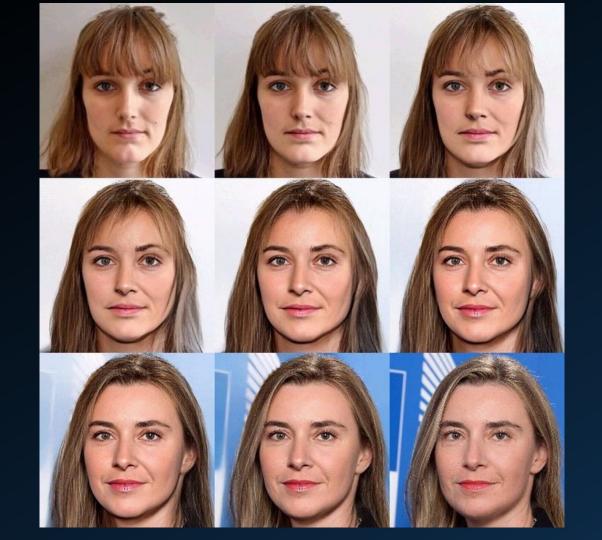


Presentation Attacks





https://www.spie gel.de/netzwelt/n etzpolitik/biometri e-im-reisepasspeng-kollektivschmuggeltfotomontage-inausweis-a-1229418.html



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iMARS

image Manipulation Attack Resolving Solutions

(http://www.imars-project.eu)



IMARS

- Research Consortium consisting of:
 - -7 universities
 - ▶4 technical
 - ▶ 3 legal, ethical, societal
 - -9 countries (Govt.)
 - Document issuing authorities
 - Border Authorities
 - ► Law Enforcement
 - -6 private industry







IMARS

- Develop algorithms (PAD/MAD)
 - Morphing
 - Manipulation
- Fraud Detection Tools
- Applicable for:
 - -Borders
 - -Law enforcement/Forensics
 - -Passport issuance



IMARS

- Develop training
- Databases for testing and training
- Standards development (ISO)
 - -PAD
 - -Image Quality Assessment



iMARS

Research activity:

Analysing Human Observer Ability

Norwegian University of Science and Technology

&

National Police Directorate, Norway



Motivation

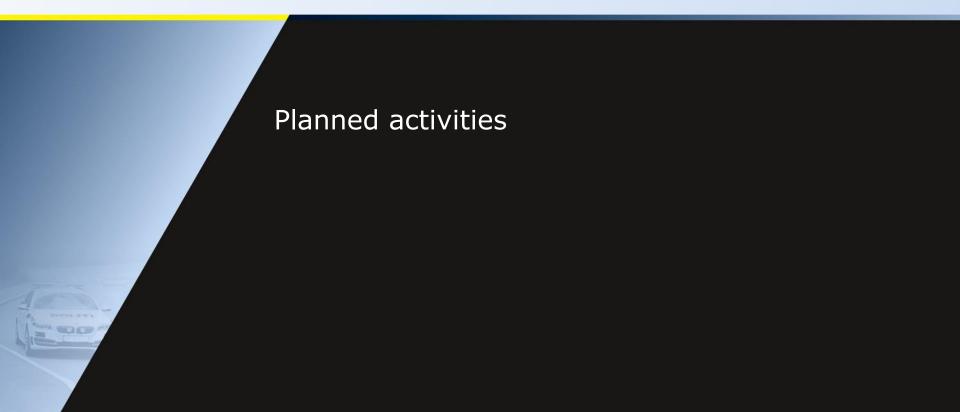
- Algorithms are great, but humans are part of the mix
- Some years before we have robust algorithms suited for operational scenarios
- Humans are probably not great at this...
- Security concern
- Urgent need for trained staff



Motivation

- How good are people at detecting morphs today?
- How much time is needed to detect a morph?
- How sure can humans get?
- What kind of training is needed? –And how much?
- Individual ability?







High level plan

- Benchmark
- Super-recognisers
- Annotations, Certainty
- Eye-tracker
- Develop and provide training
- Test
- Amend and provide training





Activity Plan

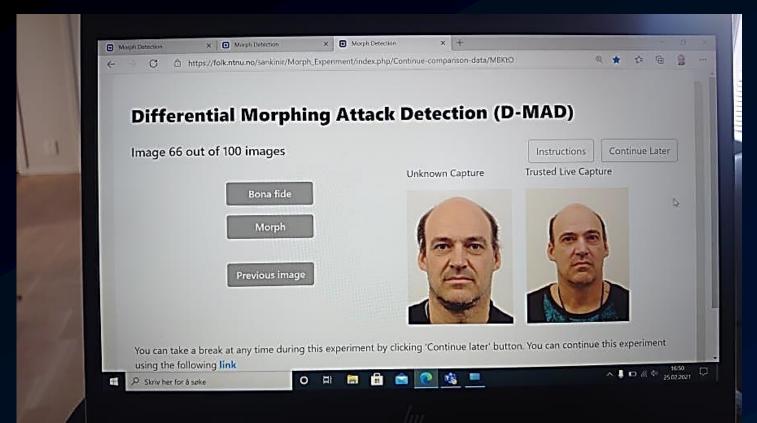
Part 1: Benchmark

- D-MAD experiment 400 image pairs
 - One picture of unknown origin (document)
 - One reference picture (e-gate)

- S-MAD experiment 180 images
 - One picture of unknown origin (document)



Example D-MAD Experiment





Activity Plan

Part 1: Benchmark

- D-MAD experiment 400 image pairs
 - One picture of unknown origin (document)
 - One reference picture (e-gate)

- S-MAD experiment 180 images
 - One picture of unknown origin (document)

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Activity plan

- Generate training based on:
 - Information gathered in previous experiments
 - Analysis done in the technical track
 - Qualitative research?
 - Feed algorithms info from humans (that do well)

"Explainability"









Test Platform @ NTNU

- Created by Ms Sankini Rancha Godage
- Supervisor 1: Prof. Dr. Kiran Raja, Norwegian University of Science and Technology (NTNU)
- Supervisor 2: Ms Frøy Løvåsdal, National Police Directorate, Norway



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Design

- Invitation to participate (with URLs)
- GDPR compliant consent form (integrated)
- Registration form
- Experiments:
 - D-MAD
 - S-MAD



Registration form

- Email (voluntary)
- Gender, age
- Trained in:
 - Facial Examination? Time?
 - Document Examination? Time?
 - Morphing Detection? Time?
- Super-recogniser? ('Documented')
- Line of work





The Test Databases

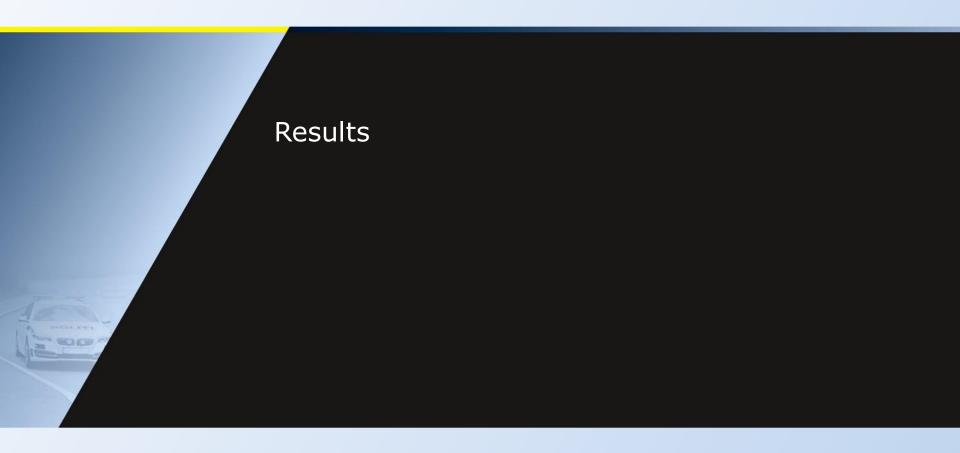
- D-MAD Paid and unpaid volunteers (NTNU)
- S-MAD FRGC dataset (University of Notre Dame). https://cvrl.nd.edu/projects/data/
- Digital and analogue images
- 1 camera for enrolment
- eGates at NTNU for reference images
- 1 scanner
- 1 printer



The Test Database

- Max two images in each morph
- Two different algorithms
- NTNU Locating landmarks
- UBO Morphing
- Post processing by 1 person, checked by 1 other (Adobe Photoshop)







Participation

Number of participants:

• D-MAD: 469

• S-MAD: 410

- 1 experiment only 700+ people
- Border guards, case handlers (visas, passports, residence permits, asylum), ID experts, forensic face/fingerprint/document examiners....

40+ countries



Control Group (100 people)

- Staff and students at NTNU
- Do people understand the registration form?
- Do people understand what they are supposed to do in the experiments?
- How long does the study take?

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Pilot





Summary of results

- Performance vary enormously
- Time spent vary enormously
- Little or no correlation between the two (above)
- MAD Competence seems to improve during experiments



Summary of results

- Untrained staff same performance as 3rd line (forensic) face / document examiners
- Face examiners slightly better than document examiners
- S-MAD harder than D-MAD
- Print-scan Less of a problem for humans
- High performers everywhere



Factors potentially affecting the results of the study



Potential errors in the study

- People could lie
- Erroneous registration of one or more field
- Super recogniser 'Documented'
- Language Misunderstandings (e.g. SR)
- Score and time info after 100 pairs/tasks



Potential errors in the study

- Participants know they are being tested
 - Spend more time than with a real case
 - Spend less time because it is not a real case
- Fatigue Experiment in addition to real job
- Restart with new email address



Potential errors in the study

- Time spent doing other work in between (not stopping experiment when taking breaks...)
 - Follow up activity?
 - Encourage participants to use the 'continue later' button in upcoming experiments?
 - Could add stress and lead to participants contacting admin to correct time



(Additional) Lessons learned

- Lack of knowledge
 - What is morphing?
 - Is it relevant for me/my field?
- Managers: Who participated? Anonymous, but...
 Next time: E.g. categories for
 - Norwegian police
 - District
 - Section
 - Unit

POLITIDIREKTORATET



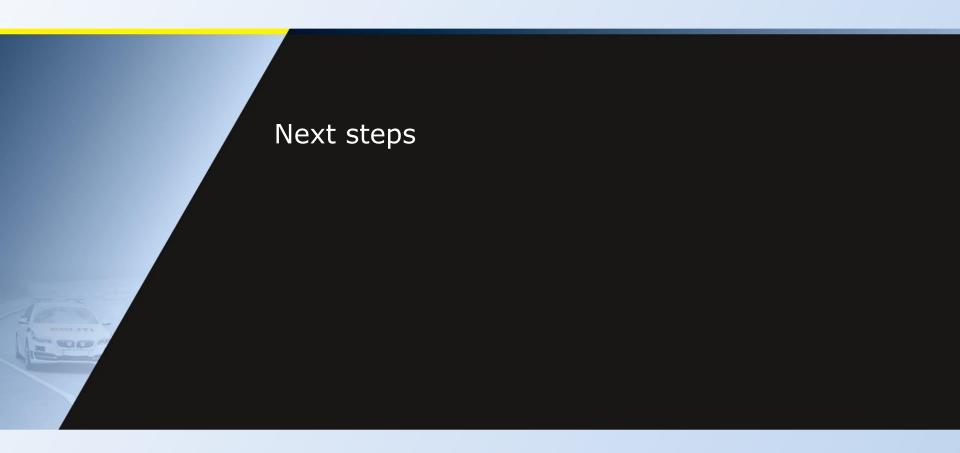
Preliminary feedback from the participants



Feedback from the participants

- 'Next level'
- 'Fun', 'interesting', 'challenging'
- 'Horrible', 'very difficult', 'self-esteem killing', 'shooting whilst blind-folded', 'no idea what I am doing'
- Prior training not always a positive







High level plan

- Benchmark √
- Super-recognisers
- Eye-tracker
- Annotations, Certainty
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High level plan – Long term

- Certifications at different levels?
 - E.g. 1st , 2nd , 3rd level examination
 - Available time for examination differs depending on line of work



High level plan – Future steps

- Annual / bi-annual proficiency testing?
 - Some agencies may not see many morphs in a year
 - Certification and recent proficiency test results useful for internal quality reviews, risk assessments, future court appearances, etc.
- Testing part of recruitment and selection?



Summary

Morphing is a serious security risk

No good countermeasures

Morphed passports will be in circulation for many years

Solving the problem will take years...

We need human expertise NOW!



Future research (morphing and other type of manipulation)

- Examiners, case handlers, border guards, super-recognisers, etc. wanted!
- By participating you are:
 - Contributing to important research
 - (Hopefully) Improving your own ability to detecting morphed images



Thank you!

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Questions / Participation in future testing and training?

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